



Designed with the needs of Texas businesses in mind

NexusACO® may offer savings
and simplicity to your employees





The benefits of connected care

The UnitedHealthcare NexusACO plan connects each employee with a primary care provider (PCP) who coordinates care across the network and provides support, guidance and knowledge to help the employee make informed care decisions.

Quality local care backed by a dependable national health plan

NexusACO is the only network that includes our top-performing accountable care organizations (ACOs) and UnitedHealth Premium® care physicians. This unique arrangement can offer employees and their families access to hundreds of PCPs, specialists, urgent care centers and hospitals, and well-known providers close to home.

With NexusACO your employees enjoy easy access to local, convenient and quality care — backed by an established national carrier:

- The UnitedHealthcare broad national network includes quality providers recognized for delivering more efficient care and better outcomes
- Employees can receive the highest level of coverage and save money by choosing Tier 1 providers
- Enhanced provider search tools help employees find and select the provider who best fits their needs

Working together, a PCP can help connect employees with hospitals, specialists and providers. This collaboration can help avoid unnecessary or duplicate tests and services, which may save time and money.

Flexible plan designs — without specialist referrals

Plan design	Benefits coverage offering	Out-of-network coverage?	Referral needed?
Open Access (OA)	Highest, when employees use Tier 1 providers and facilities	No	No

Easier ways for employees to access care, resources and support

NexusACO includes virtual care services so that employees can access health care providers by phone or video — from the comfort of home or wherever they choose.



24/7 Virtual Visits*

Conveniently chat with a doctor for a wide range of urgent, nonemergency medical conditions — from flu and pinkeye to migraines and allergies — and get a prescription, ** if needed



myuhc.com® and the UnitedHealthcare® app

Once they're registered, employees can:

- Find care and costs
- See claim details and view progress toward deductibles
- View and share health plan ID cards



Personal support

Employees can call the toll-free number on the health plan ID card to connect with customer service professionals for answers and information

* Data rates may apply

** Certain prescriptions may not be available, and other restrictions may apply.

Quality care close to home

Wherever an employee lives or works in Texas, there's likely easy access to quality care from a NexusACO network provider.

NexusACO providers in Texas and service area include:

Service Area	Provider Partner	Counties include
Austin	Seton Health Alliance	Bastrop, Burnet, Coryell, Falls, Hays, Hill, Lampasas, Limestone, McLennan, Travis and Williamson
Dallas	Baylor Scott & White Quality Alliance	Collin, Dallas, Denton, Ellis, Rockwall and Tarrant
Dallas	Catalyst	Collin, Dallas, Denton, Ellis, Rockwall and Tarrant
Houston	Memorial Hermann	Brazoria, Fort Bend, Harris and Montgomery
San Antonio	WellMed	Bexar and Comal



Refer to plan documents for your specific benefits.

The UnitedHealth Premium® designation program is a resource for informational purposes only. Designations are displayed in UnitedHealthcare online physician directories at myuhc.com®. You should always visit myuhc.com for the most current information. Premium designations are a guide to choosing a physician and may be used as one of many factors you consider when choosing a physician. If you already have a physician, you may also wish to confer with him or her for advice on selecting other physicians. You should also discuss designations with a physician before choosing him or her. Physician evaluations have a risk of error and should not be the sole basis for selecting a physician. Please visit myuhc.com for detailed program information and methodologies.

Tier 1 providers may be subject to change, visit myuhc.com® for the most current information or call the number on your health plan ID card.

All UnitedHealthcare members can access a cost estimate online or on the mobile app. None of the cost estimates are intended to be a guarantee of your costs or benefits. Your actual costs may vary. When accessing a cost estimate, please refer to the Website or Mobile application terms of use under Find Care & Costs section.

24/7 Virtual Visits is a service available with a provider via video, or audio-only where permitted under state law. It is not an insurance product or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

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