How to search online for Oxford providers

The provider search feature on **myuhc.com®** is a convenient way to find network medical, behavioral health and other providers near you. The doctors and facilities in the network may have agreed to provide services at a discount — so staying in-network makes sense. Depending on your plan, visiting an out-of-network provider could end up costing you a lot more for care or may not be covered at all.

Find a medical provider in your Oxford network

1 Go to **myuhc.com**

2 Select **Find a Provider**

3 Choose **Medical Directory**

4 Choose **Employer and Individual Plans**

5 Be sure to scroll down and select **Oxford Health Plans**

6 Then select the Oxford plan you are looking for:

- Metro
- Metro with Core
- Freedom
- Freedom with Choice Plus
- Liberty
- Liberty with Choice Plus
- Liberty with Core

7 Finally, select the health care category you'd like to search, or use the search bar if you know the doctor's name, specialty, facility, clinic or medical group name

Find a behavioral health provider in your Oxford network

1 Go to liveandworkwell.com

2 Select **Provider** under the Find Care column

3 Use the search bar to find a provider by name, specialty or location

Plans with out-of-area coverage

Follow these steps if your plan has access to the national UnitedHealthcare Choice Plus network or the UnitedHealthcare Core network when traveling outside of the tri-state area.[1] Please verify a doctor's participation status by calling the doctor's office or the number on your health plan ID card.

1 Go to **myuhc.com**

2 Select **Find a Provider**

3 Choose **Medical Directory**

4 Choose **Employer and Individual Plans**

continued

Look for the hearts

The UnitedHealth Premium® program can help you choose a doctor who meets standards for quality and cost efficiency. When searching for a provider look for the blue hearts.

♥♥ Premium Care Physician

♥♡ Quality Care Physician

♡♡ Quality Not Evaluated

♡♡ Does Not Meet Quality

United Healthcare
Oxford

5 Be sure to scroll down and select **Oxford Health Plans.** Then, select your plan with out-of-area coverage,[2] either:
– Freedom with Choice Plus
– Liberty with Choice Plus
– Liberty with Core
– Metro with Core

6 Finally, select the health care category you'd like to search, or use the search bar if you know the doctor's name, specialty, facility, clinic or medical group name.

Where to submit claims

If you use a UnitedHealthcare Choice Plus or Core provider, claims submitted on your behalf should be sent directly to the Oxford Claims Department for payment. Claims sent to UnitedHealthcare will not be processed for reimbursement.

Providers submitting a claim on your behalf may do so by:

- U.S. mail: **Oxford Claims Department**
  P.O. Box 31386
  Salt Lake City, UT 84131

- Fax: **1-801-994-1416**

- Electronic Data Interchange (EDI) using payer ID **06111**

- Online:
  – Go to **myuhc.com**
  – Under **Popular forms,** click **View Forms**
  – Click **Medical reimbursement and claim forms > Direct medical reimbursement form – digital form > Start new claim form**

Questions?   Call the number on your health plan ID card or **1-800-444-6222**, TTY **711**

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