

Improving cancer care for members and their families.

The Cancer Support Program helps increase the quality of care for members and helps mitigate the costs of treatment for employers.



Cancer treatment in the United States totaled nearly \$80.2 billion in 2015.¹ More than 50% of this comes from hospital outpatient and doctor office visits.¹ That's why we've developed the Cancer Support Program to help improve care quality and lower costs.

Personal cancer nurse for personal support.

Members who participate in the program receive proactive, targeted interventions and support from a personal, experienced cancer nurse. These nurses offer support and provide members with a reliable source to turn to for help making informed care decisions. The nurses are backed by a team of cancer experts to help deliver personalized case management to each member.

Additionally, the cancer nurses:

- Provide education and support to help members prevent and/or manage symptoms and side effects, leading to fewer inpatient admissions and emergency room visits.
- Collaborate with treating physicians to help educate and support members.
- Help manage pharmacy costs by reviewing medications and comparing them to evidence-based standards.
- Provide support to help members make informed decisions about their treatment.
- Educate members regarding hospice services and palliative care, as appropriate.
- Help members navigate the health care system and refer them to specialists as needed.
- Monitor member medication and treatment usage to verify understanding of and adherence to treatment plans.
- Educate cancer survivors on prevention of future cancers and encourage healthier behaviors.

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Results:

97%

of participants report satisfaction with the program.²

\$7k

in savings per surviving participant per year.³

\$12k

in savings per non-surviving participant per year.³

\$29k

in savings compared to participants managed in an existing case management program.³

25%–50%

additional cost savings obtained from strong contracts with cancer COE facilities and increased use of evidence-based treatment plans.³

Cancer Centers of Excellence network.

We identify top-quality cancer centers across the country to participate in the cancer Centers of Excellence (COE) network. These centers provide high-quality, cost-effective care and are reviewed annually to ensure they continue to meet the high standards for which they were originally selected.

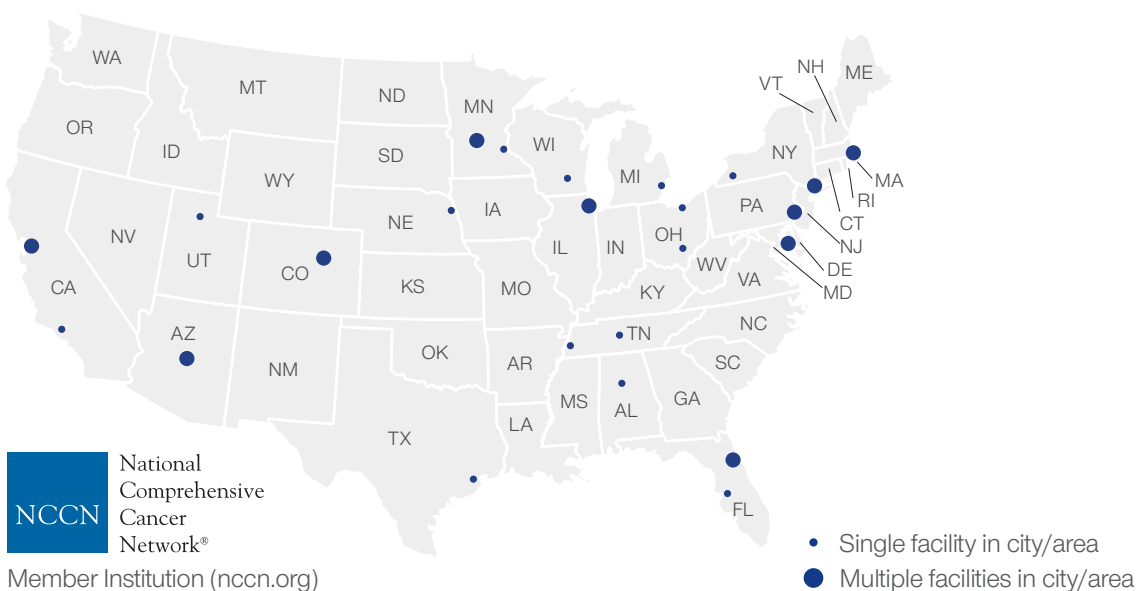
Each center has met COE qualification criteria based on 8 critical features:

- Multidisciplinary approach to care.
- Program depth and breadth.
- Best-practice medicine.
- Patient- and family-oriented programs and services.
- Patient volume.
- Treatment planning and coordination.
- High-quality clinical research.
- Patient safety.

Savings through the cancer Centers of Excellence have ranged from 25% to 50%, contributed equally from inpatient, outpatient and pharmacy services.³ In addition to the financial benefit, treatment at a cancer COE facility can result in:

- More consistently accurate diagnoses.
- Care that is planned, coordinated and provided by a multidisciplinary team of experts who specialize in the member's specific kind of cancer.
- Appropriate therapy, fewer complications and higher survival rates.

Cancer COE locations.



Contact your UnitedHealthcare representative for additional information.



PLANS ARE NOT AVAILABLE TO MEMBER EMPLOYERS IN ALL STATES.

¹ American Cancer Society, Economic Impact of Cancer. <https://www.cancer.org/cancer/cancer-basics/economic-impact-of-cancer.html>. Accessed February 16, 2018.

² Book-of-business survey, results average from Q1 2013–Q3 2016.

³ Optum® internal analytics, 2015.

The Centers of Excellence (COE) program providers and medical centers are independent contractors who render care and treatment to health plan members. The COE program does not provide direct health care services or practice medicine, and the COE providers and medical centers are solely responsible for medical judgments and related treatments. The COE program is not liable for any act or omission, including negligence, committed by any independent contracted health care professional or medical center.

Cancer Support Program is a program, not insurance. Availability may vary on a location-by-location basis and is subject to change with written notice. UnitedHealthcare does not guarantee availability of programs in all service areas and provider participation may vary. Certain items may be excluded from coverage and other requirements or restrictions may apply. Please check with your UnitedHealthcare representative.

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